

# INFORMATION BULLETIN

## WORKFORCE INVESTMENT ACT

Number: WIAB99-4

Date: January 20, 2000  
Expiration Date: 6/30/00  
69:114:va:3465

TO: LOCAL WORKFORCE INVESTMENT BOARDS  
SERVICE DELIVERY AREA ADMINISTRATORS  
PRIVATE INDUSTRY COUNCIL CHAIRPERSONS  
CHIEF ELECTED OFFICIALS  
EDD EXECUTIVE STAFF  
CALIFORNIA WORKFORCE INVESTMENT BOARD STAFF  
WORKFORCE DEVELOPMENT BRANCH STAFF

SUBJECT: RESOURCES TO ASSIST CUSTOMERS WHO ARE DISABLED

This transmits Employment Development Department (EDD) Field Office Directive (FOD) Number 99\*152. This directive provides resources to assist customers who are disabled as defined by Title II of the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act.

Enacted on July 26, 1990, the ADA gives civil rights protection guaranteeing equal opportunity for individuals with disabilities in public accommodations, employment, transportation, state and local government services, and telecommunications. Section 504 of the Rehabilitation Act of 1973, only covers programs receiving federal financial assistance. Title II of the ADA extends to all activities of state and local governments whether or not they receive federal funds.

This FOD explains the requirements for accommodation, describes various types of accommodations that may be necessary, and provides information on how accommodations can be provided by existing and/or future entities administering EDD programs including the Job Training Partnership Act and Workforce Investment Act. The FOD also includes pertinent information to entities administering the Welfare-to-Work Grant.

Hyperlinks to additional information regarding ADA include:

- California Governor's Committee for Employment of Disabled Persons  
<http://www.gcedp.org/>
- JTPA Directive D96-24, Compliance with the Americans with Disabilities Act  
<http://www.edd.cahwnet.gov/jtpadir.htm>

If you have any questions, please contact your program manager.

/S/ BILL BURKE  
Assistant Deputy Director

Attachments are available on the Internet.

1. [FOD Number 99\\*152, Resources to Assist Customers With Disabilities](#)
2. [California Sign Language Interpreting and Text Captioning Referral Agencies](#)